

June 360 Vision

Service legal documents

Cravero Robotics LLC · Kenilworth, New Jersey · hello@craverorobotics.com

Terms of Service

June 360 Vision · Cravero Robotics LLC · version 1.0 · September 15, 2026

1. What the service is

June 360 Vision is a monthly notice-and-record service for front desks: a device with a lens ("the eye") sends photos to our system, which detects when a person is waiting with no staff present, notifies the staff, and gives the customer a panel of what happened. It is not a security or surveillance system and does not replace human attention.

2. Free trial and billing

The first 30 days are free, counted from the day the eye sends its first photo. A card is saved at signup; nothing is charged during the trial. After the trial, the service is billed monthly in advance: \$129 for the first eye and \$89 for each additional eye, until canceled.

3. The eye belongs to Cravero (loan)

The eye and its accessories are provided on loan at no cost and remain the property of Cravero Robotics LLC. The customer agrees to use them only for the service, not to open or modify them, and to return them within 15 days of cancellation using the prepaid label we send. If they are not returned within that period, or are returned damaged, a replacement charge of \$99 per eye is billed to the card on file.

4. Cancellation

The customer may cancel at any time from the panel. Cancellation takes effect at the end of the paid period. There is no minimum term or penalty beyond returning the eye.

5. Privacy: we notice — we don't record

The system stores no video or audio. It processes images to detect presence and keeps only events (for example: "a person waited 3 minutes"), with no faces or identity. The customer is responsible for placing the included signage at the desk, which informs visitors of the system, and for complying with their state's laws on camera notice.

6. What the customer needs

A power outlet and a Wi-Fi network with internet access to connect the eye. The service does not access the customer's cameras or internal network beyond that connection.

7. Availability

We make reasonable efforts to keep the service running continuously but do not guarantee uninterrupted availability. If the eye loses signal or the system is unavailable, the panel says so; the customer must not rely on the service for security or emergency situations.

8. Limitation of liability

To the extent permitted by law, the total liability of Cravero Robotics LLC for any claim related to the service is limited to the amount paid by the customer in the three months before the event. We are not liable for indirect damages, lost revenue, or events occurring at the customer's premises.

9. Account and data

The customer is responsible for their password and for the people they grant access to. Panel data (events, metrics, requests) belong to the customer; we may use it in aggregated, anonymous form to improve the service. On request, we delete the account and its data within 30 days.

10. Changes

We may update these terms and the price with 30 days' notice by email. If the customer disagrees, they may cancel before the changes take effect.

11. Governing law

These terms are governed by the laws of the State of New Jersey, United States. Any dispute will be resolved in the courts of Union County, New Jersey. By checking the acceptance box, the customer electronically signs this agreement; we store the date, time and address from which it was accepted.

12. Where the eye may go — and where it must never go

The eye is installed only in shared work or transit areas (front desk, lobby, breakfast room, service corridor, parking lot). Installing it in guest rooms, bathrooms, locker rooms, showers or any place where a person expects privacy is PROHIBITED, as is aiming it into such a place. The customer may not use the service to identify individuals, to single out a particular employee, or for any disciplinary decision based on things the service does not measure. June reports measured facts (presence and time); it never decides, never judges and never recognizes anyone.

13. Signage and notice to visitors

Notice signage ships with the eye. The customer agrees to display it where it can be seen and to keep it in place for as long as the service runs, and represents that it has the right to install the eye where it installs it. Complying with state or local on-premises notice laws is the customer's responsibility; we provide the sign and the information, not legal advice for your jurisdiction.

14. SMS and email alerts

SMS alerts go only to numbers the customer enters in its panel, and only after that person's consent box is ticked, which is recorded with a date. They are operational messages about the place (a guest waiting, an uncovered desk, an area that needs attention): never marketing. Frequency depends on what happens at the place. Message and data rates may apply. To opt out, reply STOP to any message; for help, reply HELP. A number can also be deleted from the panel at any time. Carriers are not liable for delayed or undelivered messages. We do not sell, rent or share phone numbers with third parties for marketing; our delivery providers use them only to deliver these messages.

15. No warranties — and what the service is NOT

The service is provided as is. We do not warrant that it will detect every situation, or that alerts will always arrive or arrive on time: they depend on power, on the venue's internet, on carriers and on third-party services. June 360 Vision is NOT a security system, an alarm system, a medical emergency system, or a substitute for staff, for guarding or for 911. The customer must not rely on it as the only means to detect or respond to an emergency.

16. Indemnity

The customer will hold Cravero Robotics LLC harmless against third-party claims arising from its use of the service outside these terms or outside the law: installing the eye in a prohibited place, failing to display the signage, entering phone numbers without consent, or using the data for purposes that are not allowed.

17. Third-party services

To work, the service relies on providers: cloud hosting, image analysis, SMS delivery, email delivery, payments and backups. Each processes the minimum needed for its task, under its own terms. An outage at any of them may interrupt the service and creates no liability beyond what section 8 provides.

18. Who owns what

The software, the June 360 Vision brand, the designs, the copy and everything we make are the property of Cravero Robotics LLC. The customer receives a right to use them while the service lasts: it may not copy, resell, lend, reverse-engineer or use them to build a competing product. We may name the customer as a user of the service only with its written permission.

19. Your data: yours, how long it lives, and how you take it with you

The events and metrics of the place belong to the customer. We use them to run the service, to support it, and to improve the product in aggregate form without identifying anyone. Raw measurement detail is kept for about 45 days and wait snapshots for about 30, then they delete themselves; what remains is the historical summary, which contains no images. The customer may request a copy of its data or full deletion of its account by writing to hello@craverorobotics.com; we handle it within 30 days, except for what the law requires us to keep (billing records, for example).

20. Disagreements

We talk first: any claim is raised in writing to hello@craverorobotics.com and we have 30 days to resolve it in good faith. If it is not resolved, it goes to individual, binding arbitration in Union County, New Jersey, under the commercial rules of the American Arbitration Association, and both parties waive class actions and trial by jury. Either party may still go to small claims court for qualifying claims.

21. Miscellaneous

Neither party is liable for events beyond its reasonable control (power or internet outages, disasters, strikes, provider failures, acts of government). We may assign this agreement if we sell or reorganize the company, with notice to the customer. If a clause is struck, the rest stands. These terms, together with the privacy policy, are the entire agreement. Whoever accepts represents that they are 18 or older and authorized to bind the business.

22. Nothing biometric — the clause you can hand to your lawyer

Cravero Robotics LLC represents and warrants that the service does NOT compute, extract, derive, store or transmit facial geometry, face templates or embeddings, fingerprints, iris or retina patterns, voiceprints, or any other biometric identifier, at any stage of the detection pipeline. The system infers presence and time — “a person has been in this zone for 80 seconds” — never identity. There is no facial recognition, no matching between people, no database of faces, and deleting the image leaves no derived identifier behind, because none is ever computed. This representation is part of the agreement and the customer may enforce it.

Privacy policy

June 360 Vision · Cravero Robotics LLC · Kenilworth, New Jersey

1. The rule above all: we don't record — we notice

June watches in order to notice that someone is waiting, that the desk was left unattended, or that an area needs attention. It stores no video, stores no audio (it never listens), does not recognize faces, keeps no face images and builds no profiles of people. What each photo leaves behind is a measured fact — “one person at the desk, alone, for 80 seconds” — and the photo is discarded.

2. What data we touch

Account: business name, the account owner's name and email, phone, the venue address and language. Venue team: the name, mobile number and email of each contact the customer enters to receive alerts, with dated consent. Venue: events and times (waits, responses, desk coverage, area status) with no identity of any person. Guest, only if they scan the QR and write: the text of their request and, if they give it, the room. Technical: IP address, access date and time, and equipment operation logs.

3. What we use them for

To run the service: alerting staff, showing the panel, building the metrics and reports, billing the subscription and providing support. Also to improve the product in aggregate form, identifying no business and no person. We do not use this data for advertising. We do not sell it or rent it, ever, to anyone.

4. The images

Photos from the eye are processed to detect presence. A crop may be sent to an image-analysis provider to understand what is happening in a zone (for example, whether the breakfast area needs a restock), and is discarded once answered; the provider does not use them to train its models. When there is a wait, a snapshot of that moment is kept so the manager can audit it; it deletes itself after 30 days.

5. Who we share them with

Only with providers needed to run the service: cloud hosting, image analysis, SMS delivery, email delivery, payment processing and encrypted backup. Each receives the minimum for its task and may not use it for anything else. Card data is handled by the payment processor: we never see or store the full number. We may also disclose data when a law or court order requires it.

6. How long they live

Raw measurement detail, about 45 days. Wait snapshots, about 30 days. Then they delete themselves and what remains is the historical summary, which contains no images. Events, alerts and requests are kept for the life of the account. Billing records, as long as the law requires. When an account closes, we delete its data within 30 days.

7. Your rights

You can request a copy of your data, correct it, or ask us to delete your whole account by writing to hello@craverorobotics.com from the account email; we answer within 30 days and charge nothing for it. If you live in California, Virginia, Colorado, Connecticut or Utah, you also have the rights your state gives you, including not being discriminated against for using them: we do not sell personal data and do not run targeted advertising, so there is nothing to opt out of.

8. Text messages

Mobile numbers are used only to send the venue's operational alerts. They are not sold, not rented and not shared with third parties for marketing. To opt out, reply STOP; for help, reply HELP. The detail is in the SMS Terms.

9. Security, cookies and minors

Data travels encrypted and the server sits in a cloud with restricted access; backups are stored encrypted off the server. We use only two first-party cookies: your session and your language. We use no advertising or third-party tracking cookies. The service is for businesses: it is not directed to anyone under 18 and we do not knowingly collect data from minors.

10. Changes and contact

If we change something important, we email the account and update the date on this page. Questions, requests or complaints: hello@craverorobotics.com — Cravero Robotics LLC, Kenilworth, New Jersey, United States.

Text message (SMS) terms

June 360 Vision · Cravero Robotics LLC

1. What these messages are

June 360 Vision sends operational alerts about the venue to the team the customer enters in its panel: a guest waiting at the desk, an uncovered desk, a guest request through the QR, or an area that needs attention. They are work messages, never advertising or promotions.

2. How you opt in

The account holder enters each team member's name, mobile number and role in the panel, and ticks that person's consent, which is recorded with date and time. Without that tick, the person receives alerts by email only. Anyone can ask the account holder to delete their number at any time.

3. How many arrive

It depends on what happens at the venue: there may be none all day, or several during a busy hour. The customer sets the thresholds, the quiet hours and who receives what.

4. Cost

Message and data rates may apply from your carrier. June 360 Vision charges nothing per message.

5. To opt out or get help

Reply STOP to any message and no more will arrive. Reply HELP to get help and our contact. A number can also be deleted from the panel, under Alerts.

6. Carriers and privacy

Carriers are not liable for delayed or undelivered messages. We do not sell, rent or share phone numbers with third parties for marketing; our delivery providers use them only to deliver these messages. More detail in the Privacy policy.

Data processing addendum

June 360 Vision · Cravero Robotics LLC · addendum to the Terms of service

1. Who is who

The customer (the hotel or business) decides what is watched, which zones are drawn, who receives alerts and what the results are used for: it is the controller. Cravero Robotics LLC processes that data only on the customer's instructions and to provide the service: it is the processor. This addendum is part of the Terms of service and prevails over them on anything concerning personal data.

2. What is processed, and for how long

Account and venue-team data (name, email, mobile, role, dated SMS consent); venue events and times with no identity of any person; the text a guest writes if they scan the QR, with their room if given; wait snapshots; and technical operation logs. Raw measurement detail is kept for about 45 days and snapshots for about 30; after that they delete automatically and a historical summary with no images remains. When the service ends, customer data is deleted within 30 days, except what the law requires us to keep.

3. Instructions and limits

We do not use customer data for advertising, do not sell it, do not rent it, and do not train our own or third-party models on it. We process it only to provide, support, bill and improve the service in aggregate form, identifying no business and no person. If an instruction from the customer appears unlawful to us, we say so before carrying it out.

4. Sub-processors

We use providers for cloud hosting, image analysis, SMS delivery, email delivery, payment processing and encrypted backup. Each receives the minimum necessary, is contractually bound to an equivalent level of protection, and may not use the data for anything else. The current list is provided on request; we give notice before adding a new sub-processor and the customer may object on reasonable grounds.

5. Security

Data travels encrypted; the server sits in a cloud with restricted, key-based access; backups are stored encrypted off the server and their restoration is tested periodically. Cravero staff access is the minimum necessary and is logged. Minimization applies throughout: what is not needed is not kept.

6. Breaches

If a security breach affects the customer's personal data, we notify the customer without undue delay and no later than 72 hours after we become aware of it, with what we know: what happened, who is affected, what we are doing and what we recommend. We assist the customer with any notifications the law requires of it.

7. Individual rights and audit

If a person exercises a right of access, correction or deletion with the customer, we help it respond within the legal deadlines, at no charge. Once a year the customer may request reasonable information evidencing compliance with this addendum; on-site audits are arranged in advance and may not compromise the security of other customers.

8. Where the data lives and what happens at the end

Data is processed and stored in the United States. When the service ends, the customer may request an exportable copy of its data within 30 days; after that it is deleted per section 2. This addendum remains in force for as long as we process customer data.